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July 15,2024

To Whom It May Concern

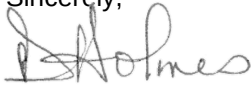
Re: Mukesh Asthana

Mukesh has been a critical team leader of my extended team for the last 7 years, supporting a complex suite of custom built, integrated applications. These applications are known as Contract Data Base and serve as a key source of record for contracts, billing, and accounting transactions. Mukesh has consistently provided extraordinary Production Support, troubleshooting, development, and testing to the Xerox community. He has voluntarily stepped forward to resolve significant integration issues with IE retirement (along with documentation and Xerox-wide KB distribution), Windows 11 compatibility, legacy equipment SOR synchronization, automation of complex new year processes/integration, resolution of long-standing integration deficiencies, and ongoing optimization of applications' performance.

In 2019, Mukesh was specifically recruited to "rescue" Xerox following a difficult 3rd party hand-off. Mukesh stepped into a transactional mess, was responsible for cleaning up the disaster, hired & trained a new team, and provided outstanding partnership with the business. While he is experienced with legacy technology, he has remained current in his field and invaluable identifying and resolving business process and technical issues. He differentiates himself with the ability to quickly understand, diagnose, communicate, and correct intricate technical issues. Always professional and ready to help, Mukesh has consistently provided intuitive and creative analysis and technical solutions/enhancements.

As the Front Office business owner, I have regarded Mukesh my "competitive advantage." I can always count on Mukesh, and it is with regret we lose his ongoing counsel as the 3rd party agreement with his employer has been severed. His standard of performance is unmatched. I enthusiastically recommend Mukesh.

Sincerely,



Denise Holmes
Director, Front Office Business Systems